**ROLE DESCRIPTOR – Frailty Discharge Liaison Officer Post**

This is a new role based on the Age Connects existing roles of Discharge Support Officer and Emergency Unit (EU) Liaison Officer.

The post will be based in the Frail Older Persons Advisory Liaison Service (FOPLAL) department working collaboratively with colleagues in health including clinicians, Discharge Liaison Nurses, therapy staff as well as other Age Connects hospital-based staff such as the Discharge Support Officer working on wards A1 and A4.

The post will work alongside the colleagues listed above to assist in the facilitation of a safe patient discharge, preventing avoidable hospital admission. Close working relationships will need to be developed with Community based Response Teams/ Services across Cardiff and the Vale, the Home First Support Service and other community support services.

Initially working 5 days a week the intention is to provide a 7-day service where appropriate to facilitate weekend discharges from EU and FOPAL.

On a day to day basis the Frailty Discharge Liaison Officer will:

* Get to know patients and their families in the department so that they can contribute to discharge planning
* Provide practical assistance, emotional support and reassurance to enable the older person and/or their families to make an informed choice in relation to their discharge
* The role will involve pulling together a range of services in response to individual need and signpost on where appropriate
* Where there is reduced service capacity identified, the Frailty Discharge Liaison Officer will act as a ‘buffer’ to provide low level care to help facilitate their timely discharge from EU /FOPAL, avoiding inappropriate hospital admission, including, undertaking a range of social care tasks which may include assistance with personal care and housing needs
* Where appropriate support patients and their families who are leaving the department to go to residential /nursing placements. This may include accompanying the person to that care home
* Work collaboratively with the Age Connects Discharge Support Officer on wards A1 and A4 (short stay) to help facilitate timely hospital discharges
* Record patient information on the PARIS system

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